Volunteer at our Casino!!

When: Thursday October 16, 2025

Friday October 17, 2025

Where: Ace Casinos Airport - 40 Aero Cres NE, Calgary, AB

Why: Casino funding assists with ice, dryland, and equipment costs which helps provide a fun and affordable experience for all the skaters.

Shifts: Shift one: 11:00am – 7:30pm **Positions:** General Manager/Alt Gen Mng

Shift two: 6:45pm – 3:30am Shift three: 11:15pm – 3:30am Banker Cashier

Chip Runner

Count Room Supervisor

Count Room Staff

Approximately 36-40 shifts need to be filled!

Volunteering and fulfilling one of the Casino Shifts can help cover some of your volunteer shift requirements for the 2025-2026 season.

(Casino shift 1 & 2 = 5 volunteer shifts, Casino shift 3 = 3 volunteer shifts)

Volunteering is simple and fun. Duties have been refined to be easy and pleasant to follow. All volunteer positions receive training and assistance from casino staff.

To Book a spot:

- Email <u>admin@hhskatingclub.com</u> or speak with coach Lesley at the arena
 Volunteers MUST be 18 years old and have valid picture ID
- **One shift per skate**r can be booked at first come first serve. Provide 1st, 2nd, and 3rd choices of positions, day, shift.
- If **additional spots** are available, a second shift per skater will be offered.
- Volunteers can work **more than one shift** but must work in the **same scheduled position on separate days**.



POSITIONS

GENERAL MANAGER

(Computer Literate) (Works in the Cash Cage)

Participates in the opening and closing of the casino.

Supervises the Cash Cage.

Witnesses "Cash Outs" from players through Cashier.

Fills in for Banker when they are on a break.

Covers for all volunteer positions.

BANKER

(Computer Literate)

Fills chip orders as required from the Gaming Floor.

Assists General Manager supervising the Cash Cage.

Witnesses "Cash Outs" from players through Cashier.

CASHIER

(Cash Handling experience is strongly advised)

Redeems player's chips for cash.

Minimal amount of computer input is required.

CHIP RUNNER

(Somewhat Computer Literate)

A courier (runner) for chip orders.

Participates in the opening and closing of games.

COUNT ROOM SUPERVISOR

(Computer Literate)

Inputs the count from each drop box.

COUNT ROOM STAFF

(Good with working with hands)

Open and sorts cash from Drop Boxes.

One person is required to input count from each drop box in computer.

Runs cash through money machines, amalgamates each drop box.

CASINO VOLUNTEER GUIDE

- It is very important to arrive on-time for your shift.
- All volunteers are required to check in with Security upon arrival.
- Our dress code is business casual attire, please no torn blue jeans or inappropriate apparel.
- Volunteers CANNOT play the casino games or slot machines before, during or after their shifts, nor consume alcohol while working for the entire two days Casino event.
- ACE Casino is a smoke-free environment.
- Our hospitality suite is equipped with a TV, fridge, and complimentary coffee for your use.
- A meal and snack are provided